GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:6303
ANSWERED ON:08.05.2002
REFUND OF SECURITY DEPOSITS
GUNIPATI RAMAIAH

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether a large number of subscribers in the Idgah, New Delhi exchange of MTNL have surrendered their telephone connection during the last one year and requested for refund of the security deposits;

(b) if so, the number of cases pending for refund as on date; and

(c) the steps being taken by the Government to refund the deposits immediately?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SIKDAR)

(a) Sir, a total number of 776 subscribers against the total working connections of 86000 (appx.) in Idgah have surrendered their telephones during last one year and requested for refund of their deposits.

(b) A total number of 18 cases of refund are pending as on date. These cases are pending for want of some documents/certificates or return of telephone instruments and directory by the subscriber.

(c) All the pending cases are being processed and pursued to refund the security deposit expeditiously.